

GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2009

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HOUSE BILL 570*
Committee Substitute Favorable 4/1/09

Short Title: Amend Private Protective Services Act.

(Public)

Sponsors:

Referred to:

March 16, 2009

1 A BILL TO BE ENTITLED
2 AN ACT TO AMEND THE PRIVATE PROTECTIVE SERVICES ACT.
3 The General Assembly of North Carolina enacts:

4 **SECTION 1.** G.S. 74C-3(a) reads as rewritten:

5 "(a) As used in this Chapter, the term "private protective services profession" means and
6 includes the following:

7 (1) Armored car profession. – Any person, firm, association, or corporation
8 which for a fee or other valuable consideration provides secured
9 transportation and protection from one place or point to another place or
10 point of money, currency, coins, bullion, securities, checks, documents,
11 stocks, bonds, jewelry, paintings, and other valuables. This definition does
12 not include a person operating an armored car business pursuant to a motor
13 carrier certificate or permit issued by the North Carolina Utilities
14 Commission which grants operating rights for such business; however,
15 armed armored car service guards shall be subject to the provisions of
16 G.S. 74C-13.

17 (2) Repealed by Session Laws 1983, c. 786, s. 2.

18 (3) Redesignated as (a)(5a) by Revisor of Statutes. See Editor's notes.

19 (4) Courier service profession. – Any person, firm, association, or corporation
20 which for a fee or other valuable consideration transports or offers to
21 transport from one place or point to another place or point documents,
22 papers, maps, stocks, bonds, checks, or other small items of value which
23 require expeditious services. Armed courier service guards shall be subject
24 to the provisions of G.S. 74C-13.

25 (5) Detection of deception examiner. – Any person, firm, association, or
26 corporation which uses any device or instrument, regardless of its name or
27 design, for the purpose of the detection of deception or any person who
28 reviews the work product of an examiner including charts, tapes or other
29 methods of record keeping for the purpose of detecting deception or
30 determining accuracy.

31 (5a) Digital forensics examiner. – Any person who, on a contractual basis,
32 engages in the practice of conducting examinations of digitally stored data to
33 recover, image, analyze, or examine the data by using specialized software
34 to determine responsibility or reconstruct usage of the data. However, a
35 digital forensics examiner shall not include any of the following:

36 a. An accountant.



- 1 b. A person employed to conduct network security operations regarding
2 network security violations.
- 3 c. A member of a network security compromise response team.
- 4 d. A person who analyzes computer or digital storage media for the
5 purpose of upgrading, maintaining, or repairing the system.
- 6 e. A person who uses utilities proprietary to the examined device to
7 recover data without the use of additional software, such as cellular
8 telephone call information.
- 9 f. Any other computer or digital media technician who is not
10 conducting imaging, analysis, or other activities under this
11 subdivision.
- 12 g. An officer, employee, or agent of the United States, this State, or any
13 political subdivision while the officer, employee, or agent is engaged
14 in the performance of his or her official duties within the course and
15 scope of his or her employment.
- 16 ~~(5a)~~(5b) Electronic countermeasures profession. – Any person, firm, association,
17 or corporation which for a fee or other valuable consideration discovers,
18 locates, or disengages by electronic, electrical, or mechanical means any
19 listening or other monitoring equipment surreptitiously placed to gather
20 information concerning any individual, firm, association, or corporation.
- 21 ~~(6)~~ Security guard and patrol profession. — Any person, firm, association, or
22 corporation that provides a security guard on a contractual basis for another
23 person, firm, association, or corporation for a fee or other valuable
24 consideration and performs one or more of the following functions:
- 25 ~~a. Prevention or detection of intrusion, entry, larceny, vandalism, abuse,~~
26 ~~fire, or trespass on private property.~~
- 27 ~~b. Prevention, observation, or detection of any unauthorized activity on~~
28 ~~private property.~~
- 29 ~~e. Protection of patrons and persons lawfully authorized to be on the~~
30 ~~premises or being escorted between premises of the person, firm,~~
31 ~~association, or corporation that entered into the contract for security~~
32 ~~services.~~
- 33 ~~d. Control, regulation, or direction of the flow or movement of the~~
34 ~~public, whether by vehicle or otherwise, only to the extent and for the~~
35 ~~time directly and specifically required to assure the protection of~~
36 ~~properties.~~
- 37 (7) Guard dog service profession. – Any person, firm, association, or
38 corporation which for a fee or other valuable consideration contracts with
39 another person, firm, association, or corporation to place, lease, rent, or sell a
40 trained dog for the purpose of protecting lives or property.
- 41 (8) Private detective or private investigator. – Any person who engages in the
42 profession of or accepts employment to furnish, agrees to make, or makes
43 inquiries or investigations concerning any of the following on a contractual
44 basis:
- 45 a. Crimes or wrongs done or threatened against the United States or any
46 state or territory of the United States.
- 47 b. The identity, habits, conduct, business, occupation, honesty,
48 integrity, credibility, knowledge, trustworthiness, efficiency, loyalty,
49 activity, movement, whereabouts, affiliations, associations,
50 transactions, acts, reputation, or character of any person.
- 51 c. The location, disposition, or recovery of lost or stolen property.

- d. The cause or responsibility for fires, libels, losses, accidents, damages, or injuries to persons or to properties.
- e. Securing evidence to be used before any court, board, officer, or investigative committee.
- f. Protection of individuals from serious bodily harm or death.

(8a) Security guard and patrol profession. – Any person, firm, association, or corporation that provides a security guard on a contractual basis for another person, firm, association, or corporation for a fee or other valuable consideration and performs one or more of the following functions:

- a. Prevention or detection of intrusion, entry, larceny, vandalism, abuse, fire, or trespass on private property.
- b. Prevention, observation, or detection of any unauthorized activity on private property.
- c. Protection of patrons and persons lawfully authorized to be on the premises or being escorted between premises of the person, firm, association, or corporation that entered into the contract for security services.
- d. Control, regulation, or direction of the flow or movement of the public, whether by vehicle or otherwise, only to the extent and for the time directly and specifically required to assure the protection of properties.

(9) Special limited guard and patrol profession. – Any person who is licensed under Chapter 74D of the General Statutes of North Carolina and provides armed alarm responders pursuant to G.S. 74C-13. Applicants for this limited license shall not be required to meet the experience requirements for a security guard and patrol license. Any experience gained under this limited license shall not be counted as experience for a security guard and patrol license."

SECTION 2. G.S. 74C-3(b)(13) reads as rewritten:

"(b) "Private protective services" shall not include any of the following:

- ...
- (13) A person who works regularly and exclusively as an employee of an employer in connection with the business affairs of that employer. ~~If the employee is an armed security guard and wears, carries, or possesses a firearm in the performance of the employee's duties, the provisions of G.S. 74C-13 apply.~~ However, the provisions of this Chapter shall apply if: (i) the employee is an armed security guard who wears, carries, or possesses a firearm in the performance of the employee's duties; or (ii) the person is an armed or unarmed security guard at an establishment that sells alcohol. The term 'establishment' shall include an eating establishment, a private club, or a restaurant as defined in G.S. 18B-1000.

...."

SECTION 3. G.S. 74C-7 reads as rewritten:

"§ 74C-7. Investigative powers of the Attorney General.

The Attorney General for the State of North Carolina shall have the power to investigate or cause to be investigated any complaints, allegations, or suspicions of wrongdoing or violations of this Chapter involving individuals licensed, or to be licensed, under this Chapter. Any investigation conducted pursuant to this section is deemed confidential and is not subject to review under G.S. 132-1 until the investigation is complete and a report is presented to the Board. However, the report may be released to the licensee after the investigation is complete but before the report is presented to the Board."

1 **SECTION 4.** G.S. 74C-8(c) reads as rewritten:

- 2 "(c) (1) A business entity other than a sole proprietorship shall not do business under
3 this Chapter unless the business entity has in its employ a designated
4 resident qualifying agent who meets the requirements for a license issued
5 under this Chapter and who is, in fact, licensed under the provisions of this
6 Chapter, unless otherwise approved by the Board. Provided however, that
7 this approval shall not be given unless the business entity has and
8 continuously maintains in this State a registered agent who shall be an
9 individual resident in this State. Service upon the registered agent appointed
10 by the business entity of any process, notice, or demand required by or
11 permitted to be served upon the business entity by the Private Protective
12 Services Board shall be binding upon the business entity and the licensee.
13 Nothing herein contained shall limit or affect the right to serve any process,
14 notice, or demand required or permitted by law to be served upon a business
15 entity in any other manner now or hereafter permitted by law.
- 16 (2) For the purposes of the Chapter a qualifying agent means an individual in a
17 management position who is licensed under this Chapter and whose name
18 and address have been registered with the Director.
- 19 (3) In the event that the qualifying agent upon whom the business entity relies in
20 order to do business ceases to perform his duties as qualifying agent, the
21 business entity shall notify the Director within 10 working days. The
22 business entity must obtain a substitute qualifying agent within 30 days after
23 the original qualifying agent ceases to serve as qualifying agent unless for
24 good cause: (i) the Board, in its discretion, extends this period, for good
25 cause, for a extends the period of time not to exceed three months; or
26 (ii) following petition by an applicant and a hearing by the Board, the Board
27 extends the period of time not to exceed six months.
- 28 (4) The certificate authorizing the business entity to engage in a private
29 protective services profession shall list the name of at least one designated
30 qualifying agent. No licensee shall serve as the qualifying agent for more
31 than one business entity without prior approval of the Director, subject to the
32 approval of the Board.
- 33 (5) The Department of Justice may provide a criminal record check to the
34 Private Protective Services Board for a person who has applied for a new or
35 renewal license, registration, certification, or permit through the Private
36 Protective Services Board. The Board shall provide to the Department of
37 Justice, along with the request, the fingerprints of ~~the applicant,~~ a new
38 applicant, and the Department of Justice shall provide a criminal record
39 check based upon the applicant's fingerprints. The Board may request a
40 criminal record check from the Department of Justice for a renewal applicant
41 based upon the applicant's fingerprints in accordance with policy adopted by
42 the Board. The Board shall provide any additional information required by
43 the Department of Justice, and a form signed by the applicant consenting to
44 the check of the criminal record and to the use of the fingerprints and other
45 identifying information required by the State or national repositories. The
46 applicant's fingerprints shall be forwarded to the State Bureau of
47 Investigation for a search of the State's criminal history record file, and the
48 State Bureau of Investigation shall forward a set of the fingerprints to the
49 Federal Bureau of Investigation for a national criminal history check. The
50 Board shall keep all information pursuant to this subdivision privileged, in
51 accordance with applicable State law and federal guidelines, and the

1 information shall be confidential and shall not be a public record under
2 Chapter 132 of the General Statutes.

3 The Department of Justice may charge each applicant a fee for
4 conducting the checks of criminal history records authorized by this
5 subdivision."

6 **SECTION 5.** G.S. 74C-8(f) reads as rewritten:

7 "(f) Upon a finding that the application is in proper form, the completion of the
8 background investigation, and the completion of an examination required by the Board, the
9 Director shall submit to the Board the application and his recommendations. Upon completion
10 of the background investigation, the Director may in his discretion issue a temporary license
11 pending approval of the application by the Board at the next regularly scheduled meeting. The
12 Board shall determine whether to approve or deny the application for a license. Upon approval
13 by the Board, a license will be issued to the applicant upon payment by the applicant of the
14 initial license fee and the required contribution to the Private Protective Services ~~Recovery~~
15 Education Fund, and certificate of liability insurance."

16 **SECTION 6.** G.S. 74C-9(d) reads as rewritten:

17 "(d) The operator or manager of any branch office shall be properly licensed or
18 registered. The license shall be posted at all times in a conspicuous place in the branch office.
19 This license shall be issued for a term of ~~one year~~ two years. Every business covered under the
20 provisions of this Chapter shall file in writing with the Board the addresses of each of its
21 branch offices, if any, within 10 working days after the establishment, closing, or changing of
22 the location of any branch office. The Director may, upon the successful completion of an
23 investigation of the application, issue a temporary branch office license pending approval of the
24 application by the Board."

25 **SECTION 7.** G.S. 74C-9(e) reads as rewritten:

26 "(e) The Board is authorized to charge reasonable application and license fees as
27 follows:

- 28 (1) A nonrefundable initial application fee in an amount not to exceed one
29 hundred fifty dollars (\$150.00);
- 30 (2) A new or renewal license fee in an amount not to exceed two hundred fifty
31 dollars (\$250.00) per year of the license term;
- 32 (3) A new or renewal trainee permit fee in an amount not to exceed two hundred
33 fifty dollars (\$250.00) per year of the license term;
- 34 (4) A new or renewal fee for each license or duplicate license in addition to the
35 basic license referred to in subsection (2) in an amount not to exceed fifty
36 dollars ~~(\$50.00);~~ (\$50.00) per year of the license term;
- 37 (5) A late renewal fee to be paid within 90 days from the date the license,
38 registration, permit, or certification expires in addition to the renewal fee due
39 in an amount not to exceed one hundred dollars (\$100.00), if the ~~license~~
40 license, registration, permit, or certification has not been renewed on or
41 before the expiration date of the ~~license;~~ license, registration, permit, or
42 certification;
- 43 (6) A new, renewal, replacement or reissuance fee for an unarmed registration
44 identification card in an amount not to exceed thirty dollars (\$30.00);
- 45 (7) An application fee for a firearm registration permit not to exceed fifty dollars
46 (\$50.00);
- 47 (8) A new, renewal, replacement, or reissuance fee for a firearm registration
48 permit not to exceed thirty dollars (\$30.00);
- 49 (9) An application fee for certification as a certified trainer not to exceed fifty
50 dollars (\$50.00);

- 1 (10) A renewal or replacement fee for certified trainer certification not to exceed
2 twenty-five dollars (\$25.00);
- 3 (11) A new nonresident temporary permit fee not to exceed one hundred dollars
4 (\$100.00);
- 5 (12) An unarmed registration transfer fee not to exceed fifteen dollars (\$15.00);
- 6 (13) A branch office license fee not to exceed fifty dollars (~~\$50.00~~); and (\$50.00)
7 per year of the license term;
- 8 (14) A special limited guard and patrol license fee not to exceed one hundred
9 dollars (~~\$100.00~~); (\$100.00) per year of the license term; and
- 10 (15) A correctable error fee not to exceed one hundred dollars (\$100.00) for each
11 subsequent filing of an application following review and rejection of the
12 initial application.

13 Except as provided in G.S. 74C-13(k), all fees collected pursuant to this section shall be
14 expended, under the direction of the Board, for the purpose of defraying the expenses of
15 administering this Chapter."

16 **SECTION 8.** G.S. 74C-11(a) reads as rewritten:

17 "(a) All licensees may employ unarmed security guards as probationary employees for
18 20 consecutive calendar days. Upon completion of the probationary period and the desire of the
19 licensee to hire an unarmed security guard as a regular employee, the licensee shall register the
20 employee who will be engaged in providing private protective services covered by this Chapter
21 with the Board within 30 days after the probationary employment period ends, unless the
22 Director, in the Director's discretion, extends the time period, for good cause. Before a
23 probationary employee engages in private protective services, the employee shall complete any
24 training requirements, and the licensee shall conduct a criminal record check on the employee,
25 as the Board deems appropriate. The licensee shall submit a list of the probationary employees
26 to the Director on a monthly basis. The list shall include the name, address, social security
27 number, and dates of employment of the employees.

28 To register an employee after the probationary period ends, a licensee must give the Board
29 the following:

- 30 (1) Set(s) of classifiable fingerprints on standard F.B.I. applicant cards; recent
31 photograph(s) of acceptable quality for identification; and
- 32 (2) Statements of any criminal records obtained from the appropriate authority
33 in each area where the employee has resided within the immediately
34 preceding 48 months."

35 **SECTION 9.** G.S. 74C-12(a) reads as rewritten:

36 "(a) The Board may, after compliance with Chapter 150B of the General Statutes, deny,
37 suspend or revoke a license, registration, or permit issued under this Chapter if it is determined
38 that the applicant, licensee, registrant, or permit holder has done any of the following acts:

- 39 (1) Made any false statement or given any false information in connection with
40 any application for a license, registration, or permit or for the renewal or
41 reinstatement of a license, registration, or permit.
- 42 (2) Violated any provision of this Chapter.
- 43 (3) Violated any rule adopted by the Board pursuant to the authority contained
44 in this Chapter.
- 45 (4) Repealed by Session Laws 1989, c. 759, s. 10.
- 46 (5) Impersonated or permitted or aided and abetted any other person to
47 impersonate a law enforcement officer of the United States, this State, any
48 other state, or any political subdivision of a state.
- 49 (6) Engaged in or permitted any employee to engage in a private protective
50 services profession when not lawfully in possession of a valid license issued
51 under the provisions of this Chapter.

- 1 (7) Willfully failed or refused to render to a client service as agreed between the
2 parties and for which compensation has been paid or tendered in accordance
3 with the agreement of the parties.
- 4 (8) Knowingly made any false report to the employer or client for whom
5 information is being obtained.
- 6 (9) Committed an unlawful breaking or entering, assault, battery, or kidnapping.
- 7 (10) Knowingly violated or advised, encouraged, or assisted the violation of any
8 court order or injunction in the course of business as a licensee.
- 9 (11) Repealed by Session Laws 1989, c. 759, s. 10.
- 10 (12) Undertaken to give legal advice or counsel or to in any way falsely represent
11 that he or she is representing any attorney or he or she is appearing or will
12 appear as an attorney in any legal proceeding.
- 13 (13) Issued, delivered, or uttered any simulation of process of any nature which
14 might lead a person or persons to believe that such simulation – written,
15 printed, or typed – may be a summons, warrant, writ or court process, or any
16 pleading in any court proceeding.
- 17 (14) Failed to make the required contribution to the Private Protective Services
18 ~~Recovery~~ Education Fund or failed to maintain the certificate of liability
19 insurance required by this Chapter.
- 20 (15) Violated the firearm provisions set forth in this Chapter.
- 21 (16) Repealed by Session Laws 1989, c. 759, s. 10.
- 22 (17) Failed to notify the Director by a business entity other than a sole
23 proprietorship licensed pursuant to this Chapter of the cessation of
24 employment of the business entity's qualifying agent within the time set
25 forth in this Chapter.
- 26 (18) Failed to obtain a substitute qualifying agent by a business entity within 30
27 days after its qualifying agent has ceased to serve as the business entity's
28 qualifying agent.
- 29 (19) Been judged incompetent by a court having jurisdiction under Chapter 35A
30 or former Chapter 35 of the General Statutes or committed to a mental health
31 facility for treatment of mental illness, as defined in G.S. 122C-3, by a court
32 under G.S. 122C-271.
- 33 (20) Failed or refused to offer a report to a client within 30 days of the client's
34 written request after the client has paid for services rendered.
- 35 (21) Been previously denied a license, registration, or permit under this Chapter
36 or previously had a license, registration, or permit revoked for cause. The
37 denial or revocation shall include a principal in the applicant's business.
- 38 (22) Engaged in a private protective services profession under a name other than
39 the name under which the license was obtained under the provisions of this
40 Chapter.
- 41 (23) Divulged to any person, except as required by law, any information acquired
42 by the license holder except at the direction of the employer or client for
43 whom the information was obtained. A licensee may divulge to any law
44 enforcement officer or district attorney or district attorney's representative
45 any information the law enforcement officer may require to investigate a
46 criminal offense with the prior approval and consent of the client.
- 47 (24) Fraudulently held himself or herself out as employed by or licensed by the
48 State Bureau of Investigation or any other governmental authority.
- 49 (25) Intemperate habits or lacks good moral character. The acts that are prima
50 facie evidence of intemperate habits or lack of good moral character under

- 1 G.S. 74C-8(d)(2) are prima facie evidence of the same under this
2 subdivision.
- 3 (26) Advertised or solicited business using a name other than that in which the
4 license was issued.
- 5 (27) Worn, carried, or accepted any badge or shield purporting to indicate that the
6 person is a law enforcement officer while licensed under the provisions of
7 this Chapter as a private investigator.
- 8 (28) Possessed or displayed a badge or shield while providing private protective
9 services that was not designed and approved by the Board pursuant to
10 G.S. 74C-5(12).
- 11 (29) Failed or refused to reasonably cooperate with the Board or its agents during
12 an investigation of any complaint, allegation, suspicion of wrongdoing, or
13 violation of this Chapter.
- 14 (30) Failed to properly make any disclosure to the Board or provide documents or
15 information required by this Chapter or rules adopted by the Board.
- 16 (31) Engaged in conduct constituting dereliction of duty or otherwise deceived,
17 defrauded, or harmed the public in the course of professional activities or
18 services.
- 19 (32) Demonstrated a lack of financial responsibility."

20 **SECTION 10.** G.S. 74C-12(c) reads as rewritten:

21 "(c) The following persons may not be issued a ~~license, registration, or permit~~license
22 under this Chapter:

- 23 (1) A sworn court official.
- 24 (2) A holder of a company police commission under Chapter 74E of the General
25 Statutes."

26 **SECTION 11.** G.S. 74C-13(a) reads as rewritten:

27 "(a) It shall be unlawful for any person performing private protective services duties to
28 carry a firearm in the performance of those duties without first having met the qualifications of
29 this section and having been issued a firearm registration permit by the Board. A licensee shall
30 register any individual carrying a firearm within 30 days of employment. Before engaging in
31 any private protective services activity, the individual shall receive any required training
32 prescribed by the Board."

33 **SECTION 12.** G.S. 74C-14 is repealed.

34 **SECTION 13.** G.S. 74C-21(a) reads as rewritten:

35 "(a) No law enforcement officer of the United States, this State, any other state, or any
36 political subdivision of a state shall be licensed as a private ~~detective~~detective, digital forensics
37 examiner, or security guard and patrol licensee under this Chapter."

38 **SECTION 14.** Chapter 74C of the General Statutes is amended by adding a new
39 section to read:

40 **§ 74C-23. Acquisition or change of ownership or control of licensed firm, association, or**
41 **corporation.**

42 In the event a company, firm, or corporation, including a limited liability corporation,
43 licensed under this Chapter transfers ownership, control, or a majority of assets to another
44 person, firm, association, or corporation, the person, firm, association, or corporation acquiring
45 control or ownership shall have the following responsibilities:

- 46 (1) Notify the Director of the acquisition or change of ownership or control by
47 registered mail within five business days from the date of the transaction.
- 48 (2) Describe the transaction that has occurred by providing the following
49 information:
- 50 a. The name and address of the registered agent of the party acquiring
51 control or ownership or otherwise succeeding the licensee.

- 1 (1) To advance education and research in the private protective services field for
2 the benefit of those licensed or registered under the provisions of this
3 Chapter and for the improvement of the industry.
- 4 (2) To underwrite educational seminars, training centers and other educational
5 projects for the use and benefit generally of ~~licensees~~licensees, registrants,
6 and trainees.
- 7 (3) To sponsor, contract for and to underwrite any and all additional educational
8 training and research projects of a similar nature having to do with the
9 advancement of the private protective services field in North Carolina. The
10 Board shall have the authority to sponsor courses given by private
11 individuals, associations, or corporations. However, the Board shall only
12 grant funds as necessary to offset the actual cost of the educational course.
13 Any individual, association, or corporation receiving grant money from the
14 Board shall make the course available to the industry at large. Any
15 individual, association, or corporation receiving grant money from the Board
16 and advertising the course to the industry is required to include in its
17 advertising the following statement: "The course is being given in whole or
18 in part by a grant from the Private Protective Services Board."
- 19 (e) By a unanimous vote of the Board, funds in the Fund in excess of fifty thousand
20 dollars (\$50,000) may be converted to offset the operating expenses of the Board. However, in
21 converting the funds, the Board shall make findings of fact by a written order or resolution
22 supporting the need to make the conversion."
- 23 **SECTION 16.** G.S. 74C-31, 74C-32, and 74C-33 are repealed.
- 24 **SECTION 17.** This act is effective when it becomes law.