

**GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2009**

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HOUSE DRH10701-MD-97A* (3/13)

Short Title: Consumer Economic Protection Act of 2009. (Public)

Sponsors: Representatives Ross and Hall (Primary Sponsors).

Referred to:

1 A BILL TO BE ENTITLED
2 AN ACT TO ENACT THE CONSUMER ECONOMIC PROTECTION ACT OF 2009.
3 The General Assembly of North Carolina enacts:

4 **SECTION 1.** This act shall be known and may be cited as the "Consumer
5 Economic Protection Act of 2009."

6 **SECTION 2.** G.S. 45-21.16 reads as rewritten:

7 "**§ 45-21.16. Notice and hearing.**

8 (a) The mortgagee or trustee granted a power of sale under a mortgage or deed of trust
9 who seeks to exercise such power of sale shall file with the clerk of court a notice of hearing in
10 accordance with the terms of this section. After the notice of hearing is filed, the notice of
11 hearing shall be served upon each party entitled to notice under this section. The notice shall
12 specify a time and place for the hearing before the clerk of court and shall be served not less
13 than 10 days prior to the date of such hearing. The notice shall be served and proof of service
14 shall be made in any manner provided by the Rules of Civil Procedure for service of summons,
15 including service by registered mail or certified mail, return receipt requested. However, in
16 those instances that publication would be authorized, service may be made by posting a notice
17 in a conspicuous place and manner upon the property not less than 20 days prior to the date of
18 the hearing, and if service upon a party cannot be effected after a reasonable and diligent effort
19 in a manner authorized above, notice to such party may be given by posting the notice in a
20 conspicuous place and manner upon the property not less than 20 days prior to the date of
21 hearing. Service by posting may run concurrently with any other effort to effect service. The
22 notice shall be posted by the sheriff. In the event that the service is obtained by posting, an
23 affidavit shall be filed with the clerk of court showing the circumstances warranting the use of
24 service by posting.

25 If any party is not served or is not timely served prior to the date of the hearing, the clerk
26 shall order the hearing continued to a date and time certain, not less than 10 days from the date
27 scheduled for the original hearing. All notices already timely served remain effective. The
28 mortgagee or trustee shall satisfy the notice requirement of this section with respect to those
29 parties not served or not timely served with respect to the original hearing. Any party timely
30 served, who has not received actual notice of the date to which the hearing has been continued,
31 shall be sent the order of continuance by first-class mail at his last known address.

32 (b) Notice of hearing shall be served in a manner authorized in subsection (a) upon:

33 (1) Any person to whom the security interest instrument itself directs notice to
34 be sent in case of default.



- 1 (2) Any person obligated to repay the indebtedness against whom the holder
2 thereof intends to assert liability therefor, and any such person not notified
3 shall not be liable for any deficiency remaining after the sale.
- 4 (3) Every record owner of the real estate whose interest is of record in the
5 county where the real property is located at the time the notice of hearing is
6 filed in that county. The term "record owner" means any person owning a
7 present or future interest in the real property, which interest is of record at
8 the time that the notice of hearing is filed and would be affected by the
9 foreclosure proceeding, but does not mean or include the trustee in a deed of
10 trust or the owner or holder of a mortgage, deed of trust, judgment,
11 mechanic's or materialman's lien, or other lien or security interest in the real
12 property. Tenants in possession under unrecorded leases or rental
13 agreements shall not be considered record owners.
- 14 (c) Notice shall be in writing and shall state in a manner reasonably calculated to make
15 the party entitled to notice aware of the following:
- 16 (1) The particular real estate security interest being foreclosed, with such a
17 description as is necessary to identify the real property, including the date,
18 original amount, original holder, and book and page of the security
19 instrument.
- 20 (2) The name and address of the holder of the security instrument at the time
21 that the notice of hearing is filed.
- 22 (3) The nature of the default claimed.
- 23 (4) The fact, if such be the case, that the secured creditor has accelerated the
24 maturity of the debt.
- 25 (5) Any right of the debtor to pay the indebtedness or cure the default if such is
26 permitted.
- 27 (5a) The holder has confirmed in writing to the person giving the notice, or if the
28 holder is giving the notice, the holder shall confirm in the notice, that, within
29 30 days of the date of the notice, the debtor was sent by first-class mail at the
30 debtor's last known address a detailed written statement of the amount of
31 principal, interest, and any other fees, expenses, and disbursements that the
32 holder in good faith is claiming to be due as of the date of the written
33 statement, together with a daily interest charge based on the contract rate as
34 of the date of the written statement. Nothing herein is intended to authorize
35 any fees, charges, or methods of charging interest which is not otherwise
36 permitted under contract between the parties and other applicable law.
- 37 (5b) To the knowledge of the holder, or the servicer acting on the holder's behalf,
38 whether in the two years preceding the date of the statement any requests for
39 information have been made by the borrower to the servicer pursuant to
40 G.S. 45-93 and, if so, whether such requests have been complied with. If the
41 time limits set forth in G.S. 45-93 for complying with any such requests for
42 information have not yet expired as of the date of the notice, the notice shall
43 so state. If the holder is not giving the notice, the holder shall confirm in
44 writing to the person giving the notice the information required by this
45 subsection to be stated in the notice.
- 46 (6) Repealed by Session Laws 1977, c. 359, s. 7.
- 47 (7) The right of the debtor (or other party served) to appear before the clerk of
48 court at a time and on a date specified, at which appearance he shall be
49 afforded the opportunity to show cause as to why the foreclosure should not
50 be allowed to be held. The notice shall contain all of the following:

- 1 a. A statement that if the debtor does not intend to contest the creditor's
2 allegations of default, the debtor does not have to appear at the
3 hearing and that the debtor's failure to attend the hearing will not
4 affect the debtor's right to pay the indebtedness and thereby prevent
5 the proposed sale, or to attend the actual sale, should the debtor elect
6 to do so.
- 7 b. A statement that the trustee, or substitute trustee, is a neutral party
8 and, while holding that position in the foreclosure proceeding, may
9 not advocate for the secured creditor or for the debtor in the
10 foreclosure proceeding.
- 11 c. A statement that the debtor has the right to apply to a judge of the
12 superior court pursuant to G.S. 45-21.34 to enjoin the sale, upon any
13 legal or equitable ground that the court may deem sufficient prior to
14 the time that the rights of the parties to the sale or resale become
15 fixed, provided that the debtor complies with the requirements of
16 G.S. 45-21.34.
- 17 d. A statement that the debtor has the right to appear at the hearing and
18 contest the evidence that the clerk is to consider under
19 G.S. 45-21.16(d), and that to authorize the foreclosure the clerk must
20 find the existence of: (i) valid debt of which the party seeking to
21 foreclose is the holder, (ii) default, (iii) right to foreclose under the
22 instrument, and (iv) notice to those entitled to notice. This statement
23 shall include information about the rights of the debtor under
24 G.S. 45-21.16C and the obligations of the trustee or mortgagee under
25 that section.
- 26 d1. A statement, on the information and belief of the mortgagee or
27 trustee, as to whether the real estate security at issue is residential
28 real property occupied by the debtor as his or her primary residence.
29 If the real property is occupied by the debtor as a principal residence,
30 a statement briefly describing what efforts the holder or servicer has
31 made to resolve the default or delinquency with the debtor before
32 pursuing the foreclosure.
- 33 e. A statement that if the debtor fails to appear at the hearing, the
34 trustee will ask the clerk for an order to sell the real property being
35 foreclosed.
- 36 f. A statement that the debtor has the right to seek the advice of an
37 attorney and that free legal services may be available to the debtor by
38 contacting Legal Aid of North Carolina or other legal services
39 organizations.
- 40 (8) That if the foreclosure sale is consummated, the purchaser will be entitled to
41 possession of the real estate as of the date of delivery of his deed, and that
42 the debtor, if still in possession, can then be evicted.
- 43 (8a) The name, address, and telephone number of the trustee or mortgagee.
- 44 (9) That the debtor should keep the trustee or mortgagee notified in writing of
45 his address so that he can be mailed copies of the notice of foreclosure
46 setting forth the terms under which the sale will be held, and notice of any
47 postponements or resales.
- 48 (10) If the notice of hearing is intended to serve also as a notice of sale, such
49 additional information as is set forth in G.S. 45-21.16A.
- 50 (11) That the hearing may be held on a date later than that stated in the notice and
51 that the party will be notified of any change in the hearing date.

1 (c1) The person giving the notice of hearing, if other than the holder, may rely on the
2 written confirmation received from the holder under subdivisions (c)(5a) and (c)(5b) of this
3 section and is not liable for inaccuracies in the written confirmation.

4 (c2) **(Expires October 31, 2010)** In any foreclosure filed on or after November 15,
5 2008, where the underlying mortgage debt is a subprime loan as defined in G.S. 45-101(4), the
6 notice required by subsection (b) of this section shall contain a certification by the filing party
7 that the pre-foreclosure notice and information required by G.S. 45-102 and G.S. 45-103 were
8 provided in all material respects and that the periods of time established by Article 11 of this
9 Chapter have elapsed.

10 (d) **(Effective until October 31, 2010)** The hearing provided by this section shall be
11 held before the clerk of court in the county where the land, or any portion thereof, is situated. In
12 the event that the property to be sold consists of separate tracts situated in different counties or
13 a single tract in more than one county, only one hearing shall be necessary. However, prior to
14 that hearing, the mortgagee or trustee shall file the notice of hearing in any other county where
15 any portion of the property to be sold is located. Upon such hearing, the clerk shall consider the
16 evidence of the parties and may consider, in addition to other forms of evidence required or
17 permitted by law, affidavits and certified copies of documents. ~~If Subject to G.S. 45-21.16C, if~~
18 the clerk finds the existence of (i) valid debt of which the party seeking to foreclose is the
19 holder, (ii) default, (iii) right to foreclose under the instrument, (iv) notice to those entitled to
20 such under subsection (b), and (v) that the underlying mortgage debt is not a subprime loan as
21 defined in G.S. 45-101(4), or if the loan is a subprime loan under G.S. 45-101(4), that the
22 pre-foreclosure notice under G.S. 45-102 was provided in all material respects, and that the
23 periods of time established by Article 11 of this Chapter have elapsed, then the clerk shall
24 authorize the mortgagee or trustee to proceed under the instrument, and the mortgagee or
25 trustee can give notice of and conduct a sale pursuant to the provisions of this Article. A
26 certified copy of any authorization or order by the clerk shall be filed in any other county where
27 any portion of the property to be sold is located before the mortgagee or trustee may proceed to
28 advertise and sell any property located in that county. In the event that sales are to be held in
29 more than one county, the provisions of G.S. 45-21.7 apply.

30 (d) **(Effective October 31, 2010)** The hearing provided by this section shall be held
31 before the clerk of court in the county where the land, or any portion thereof, is situated. In the
32 event that the property to be sold consists of separate tracts situated in different counties or a
33 single tract in more than one county, only one hearing shall be necessary. However, prior to
34 that hearing, the mortgagee or trustee shall file the notice of hearing in any other county where
35 any portion of the property to be sold is located. Upon such hearing, the clerk shall consider the
36 evidence of the parties and may consider, in addition to other forms of evidence required or
37 permitted by law, affidavits and certified copies of documents. ~~If Subject to G.S. 45-21.16C, if~~
38 the clerk finds the existence of (i) valid debt of which the party seeking to foreclose is the
39 holder, (ii) default, (iii) right to foreclose under the instrument, and (iv) notice to those entitled
40 to such under subsection (b), then the clerk shall authorize the mortgagee or trustee to proceed
41 under the instrument, and the mortgagee or trustee can give notice of and conduct a sale
42 pursuant to the provisions of this Article. A certified copy of any authorization or order by the
43 clerk shall be filed in any other county where any portion of the property to be sold is located
44 before the mortgagee or trustee may proceed to advertise and sell any property located in that
45 county. In the event that sales are to be held in more than one county, the provisions of
46 G.S. 45-21.7 apply.

47 (d1) The act of the clerk in so finding or refusing to so find is a judicial act and may be
48 appealed to the judge of the district or superior court having jurisdiction at any time within 10
49 days after said act. Appeals from said act of the clerk shall be heard de novo. If an appeal is
50 taken from the clerk's findings, the appealing party shall post a bond with sufficient surety as
51 the clerk deems adequate to protect the opposing party from any probable loss by reason of

1 appeal; and upon posting of the bond the clerk shall stay the foreclosure pending appeal. If the
2 appealing party owns and occupies the property to be sold as his or her primary residence, the
3 clerk shall require a bond not to exceed the amount of the current scheduled monthly payment
4 or periodic payments on the note or debt instrument as those payments become due beginning
5 30 days after the notice of appeal.

6 (e) In the event of an appeal, either party may demand that the matter be heard at the
7 next succeeding term of the court to which the appeal is taken which convenes 10 or more days
8 after the hearing before the clerk, and such hearing shall take precedence over the trial of other
9 cases except cases of exceptions to homesteads and appeals in summary ejection actions,
10 provided the presiding judge may in his discretion postpone such hearing if the rights of the
11 parties or the public in any other pending case require that such case be heard first. In those
12 counties where no session of court is scheduled within 30 days from the date of hearing before
13 the clerk, either party may petition any regular or special superior court judge resident in a
14 district or assigned to hold courts in a district where any part of the real estate is located, or the
15 chief district judge of a district where any part of the real estate is located, who shall be
16 authorized to hear the appeal. A certified copy of any order entered as a result of the appeal
17 shall be filed in all counties where the notice of hearing has been filed.

18 (f) Waiver of the right to notice and hearing provided herein shall not be permitted
19 except as set forth herein. In any case in which the original principal amount of indebtedness
20 secured was one hundred thousand dollars (\$100,000), or more, any person entitled to notice
21 and hearing may waive after default the right to notice and hearing by written instrument
22 signed and duly acknowledged by such party. In all other cases, at any time subsequent to
23 service of the notice of hearing provided above, the clerk, upon the request of the mortgagee or
24 trustee, shall mail to all other parties entitled to notice of such hearing a form by which such
25 parties may waive their rights to the hearing. Upon the return of the forms to the clerk bearing
26 the signatures of each such party and that of a witness to each such party's signature (which
27 witness shall not be an agent or employee of the mortgagee or trustee), the clerk in his
28 discretion may dispense with the necessity of a hearing and proceed to issue the order
29 authorizing sale as set forth above.

30 (g) Any notice, order, or other papers required by this Article to be filed in the office of
31 the clerk of superior court shall be filed in the same manner as a special proceeding."

32 **SECTION 3.** Part 2 of Article 2A of Chapter 45 of the General Statutes is amended
33 by adding a new section to read:

34 **"§ 45-21.16C. Evidence of good-faith efforts to resolve delinquency required.**

35 (a) The clerk shall require the mortgagee or trustee to identify whether the real property
36 at issue is occupied by the debtor as his or her primary residence. If the real property is so
37 occupied by the debtor, the clerk shall require the mortgagee or trustee to provide sufficient
38 evidence that the mortgagee or trustee has made good-faith efforts to contact the debtor and
39 address the delinquency in a mutually satisfactory manner before authorizing the mortgagee or
40 trustee to proceed under the security instrument in accordance with G.S. 45-21.16(d).

41 (b) Even if the mortgagee or trustee satisfies the requirement of subsection (a) of this
42 section, the clerk shall order the hearing continued if the clerk finds good cause to believe that
43 additional time or additional measures have a reasonable likelihood of successfully resolving
44 the delinquency. Where a hearing is continued under this subsection, the clerk shall order the
45 hearing continued to a date and time certain, not less than 30 days and not more than 120 days
46 from the date scheduled for the original hearing."

47 **SECTION 4.** G.S. 75-1.1(b) reads as rewritten:

48 "(b) For purposes of this section, "commerce" includes all business activities, however
49 denominated, but does not include professional services rendered by a member of a learned
50 profession. For purposes of investigation and enforcement by the Attorney General pursuant to

1 this Article, 'commerce' specifically includes securities transactions relating to the offer,
2 marketing, sale, and purchase of any security, as that term is defined in G.S. 78A-2."

3 **SECTION 5.** G.S. 75-55 reads as rewritten:

4 **"§ 75-55. Unconscionable means.**

5 No debt collector shall collect or attempt to collect any debt by use of any unconscionable
6 means. Such means include, but are not limited to, the following:

- 7 (1) Seeking or obtaining any written statement or acknowledgment in any form
8 containing an affirmation of any debt by a consumer who has been declared
9 bankrupt, an acknowledgment of any debt barred by the statute of
10 limitations, or a waiver of any legal rights of the debtor without disclosing
11 the nature and consequences of such affirmation or waiver and the fact that
12 the consumer is not legally obligated to make such affirmation or waiver.
- 13 (2) Collecting or attempting to collect from the consumer all or any part of the
14 debt collector's fee or charge for services rendered, collecting or attempting
15 to collect any interest or other charge, fee or expense incidental to the
16 principal debt unless legally entitled to such fee or charge.
- 17 (3) Communicating with a consumer (other than a statement of account used in
18 the normal course of business) whenever the debt collector has been notified
19 by the consumer's attorney that he represents said consumer.
- 20 (4) Bringing suit against the debtor in a county other than that in which the debt
21 was incurred or in which the debtor resides if the distances and amounts
22 involved would make it impractical for the debtor to defend the claim.
- 23 (5) When the debt collector is the purchaser or assignee of debt, bringing suit or
24 initiating an arbitration proceeding against the debtor or otherwise
25 attempting to collect on a debt when the debt collector knows, or reasonably
26 should know, that collection is barred by the applicable statute of limitations.
- 27 (6) When the debt collector is the purchaser or assignee of debt, bringing suit or
28 initiating an arbitration proceeding against the debtor, or otherwise
29 attempting to collect on the debt, without proof that the debt collector is the
30 holder of the note or instrument of indebtedness, and without reasonable
31 verification of the amount of the debt allegedly owed by the debtor."

32 **SECTION 6.** G.S. 58-70-115 reads as rewritten:

33 **"§ 58-70-115. Unconscionable means.**

34 No collection agency shall collect or attempt to collect any debt by use of any
35 unconscionable means. Such means include, but are not limited to, the following:

- 36 (1) Seeking or obtaining any written statement or acknowledgment in any form
37 containing an affirmation of any debt by a consumer who has been declared
38 bankrupt, an acknowledgment of any debt barred by the statute of
39 limitations, or a waiver of any legal rights of the debtor without disclosing
40 the nature and consequences of such affirmation or waiver and the fact that
41 the consumer is not legally obligated to make such affirmation or waiver;
- 42 (2) Collecting or attempting to collect from the consumer all or any part of the
43 collection agency's fee or charge for services rendered, collecting or
44 attempting to collect any interest or other charge, fee or expense incidental
45 to the principal debt unless legally entitled to such fee or charge;
- 46 (3) Communicating with a consumer whenever the collection agency has been
47 notified by the consumer's attorney that he represents said consumer.
- 48 (4) When the collection agency is the purchaser or assignee of debt, bringing
49 suit or initiating an arbitration proceeding against the debtor or otherwise
50 attempting to collect on a debt when the collection agency knows, or

1 reasonably should know, that such collection is barred by the applicable
2 statute of limitations.
3 (5) When the collection agency is the purchaser or assignee of debt, bringing
4 suit or initiating an arbitration proceeding against the debtor, or otherwise
5 attempting to collect on the debt, without proof that the collection agency is
6 the holder of the note or instrument of indebtedness, and without reasonable
7 verification of the amount of the debt allegedly owed by the debtor."

8 **SECTION 7.** This act is effective when it becomes law and applies to notices
9 issued and hearings conducted after that date.