

GENERAL ASSEMBLY OF NORTH CAROLINA  
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SENATE BILL DRS25048-MU-10A\* (01/24)

Short Title: Servicemembers Civil Relief Act. (Public)

Sponsors: Senator Britt (Primary Sponsor).

Referred to:

1 A BILL TO BE ENTITLED  
2 AN ACT TO ENACT THE NORTH CAROLINA SERVICEMEMBERS CIVIL RELIEF  
3 ACT.

4 The General Assembly of North Carolina enacts:

5 SECTION 1. Chapter 127B of the General Statutes is amended by adding a new  
6 Article to read:

7 "Article 4.

8 "Servicemembers Civil Relief Act.

9 "§ 127B-25. Title.

10 This Article may be cited as the North Carolina Servicemembers Civil Relief Act.

11 "§ 127B-26. Purpose.

12 This Article is intended to expand and supplement the rights, benefits, and protections of  
13 the federal Servicemembers Civil Relief Act, 50 U.S.C. § 3901, et seq. Nothing in this Article  
14 shall be construed as a restriction or limitation on any of the rights, benefits, and protections  
15 granted to a servicemember under federal law.

16 "§ 127B-27. Definitions.

17 The following definitions apply in this Article:

18 (1) Dependent. – As defined in 50 U.S.C. § 3911(4).

19 (2) Military service. – Any of the following:

20 a. As defined in 50 U.S.C. § 3911(2).

21 b. In the case of a member of the North Carolina National Guard, State  
22 active duty under an order of the Governor pursuant to Chapter 127A  
23 of the General Statutes, for a period of more than 30 consecutive  
24 days.

25 c. In the case of a member of the National Guard of another state,  
26 service under an order of the governor of that state, which is similar  
27 to State active duty, for a period of more than 30 consecutive days.

28 (3) Servicemember. – As defined in 50 U.S.C. § 3911(1).

29 "§ 127B-28. Expansion of federal Servicemembers Civil Relief Act.

30 The rights, benefits, and protections of the federal Servicemembers Civil Relief Act, 50  
31 U.S.C. § 3901, et seq., apply to a servicemember engaged in military service. However, in the  
32 case of a servicemember engaged in military service under G.S. 127B-27(2)b. or c., a person is  
33 not subject to the remedies or penalties of this Article unless the servicemember gives to the  
34 person a written or electronic copy of the order to military service. A violation of the federal  
35 Servicemembers Civil Relief Act, as expanded by this section, is a violation of this Article.

36 "§ 127B-29. Dependent's rights and protections.



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1 A dependent of a servicemember engaged in military service has the same rights and  
2 protections provided to a servicemember under G.S. 127B-30 and under Subchapter II of  
3 Chapter 50 of Title 50 of the United States Code.

4 **"§ 127B-30. Termination of contract upon receipt of military order; requirements.**

5 (a) Termination of Contract. – In addition to the rights and protections regarding  
6 consumer transactions, contracts, and service providers provided to a servicemember under  
7 Subchapter III of Chapter 50 of Title 50 of the United States Code, a servicemember may  
8 terminate a contract described in subsection (b) of this section at any time after the date the  
9 servicemember receives an order to relocate for a period of military service of at least 90 days  
10 to a location that does not support the contract.

11 (b) Applicability. – This section applies to a prepaid entertainment contract as defined  
12 in G.S. 66-118(3). This section also applies to a contract to provide any of the following  
13 services:

14 (1) Telecommunication service.

15 (2) Internet service.

16 (3) Television service.

17 (4) Satellite radio service.

18 (c) Notices. – A servicemember shall give to the service provider under the contract  
19 written or electronic notice of the termination and a written or electronic copy of the order to  
20 relocate. If a servicemember terminates a contract, the service provider shall give to the  
21 servicemember written or electronic notice of the servicemember's rights posted on the North  
22 Carolina National Guard's Web site pursuant to G.S. 127A-65.

23 (d) No Early Termination Charge. – For any contract terminated under this section, the  
24 service provider shall not impose an early termination charge.

25 (e) Refund. – Not later than 60 days after the termination date of the contract, the  
26 service provider shall refund to the servicemember any fee paid for a service that extends  
27 beyond the termination date of the contract.

28 (f) Unpaid Obligation. – Any tax, liability, or other obligation due and unpaid at the  
29 time of the termination remains the obligation of the servicemember.

30 (g) Resubscription. – If the servicemember resubscribes to the service provided under  
31 the contract, the service provider shall not impose any charge or fee, other than the usual and  
32 customary charges and fees for the installation or acquisition of customer equipment imposed  
33 on any other subscriber.

34 **"§ 127B-31. Action by Attorney General.**

35 (a) Civil Action. – The Attorney General may commence a civil action against any  
36 person that violates any provision of this Article.

37 (b) Remedies. – The court may order the following remedies:

38 (1) Injunction.

39 (2) Payment of restitution to a servicemember in the amount of money  
40 unlawfully received from, or required to be refunded to, the servicemember.

41 (c) Civil Penalty. – The court may assess a civil penalty not to exceed five thousand  
42 dollars (\$5,000) per violation. The clear proceeds of civil penalties imposed pursuant to this  
43 section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with  
44 G.S. 115C-457.2.

45 **"§ 127B-32. Private right of action.**

46 (a) Civil Action. – A servicemember aggrieved by a person's violation of any provision  
47 of this Article may commence a civil action against that person. A violation of this Article is an  
48 unfair trade or deceptive practice for purposes of Chapter 75 of the General Statutes.

49 (b) Remedies. – The court may order the following remedies:

50 (1) Injunction.

- 1           (2)   Payment of restitution to a servicemember in the amount of money
- 2                   unlawfully received from, or required to be refunded to, the servicemember.
- 3           (3)   Damages.
- 4           (4)   Any other remedy provided under Chapter 75 of the General Statutes.

5       (c)   Costs. – A servicemember who prevails in an action under this section may recover  
6 attorneys' fees and court costs.

7 **"§ 127B-33. No waiver.**

8       This Article supersedes any agreement that reduces, limits, or eliminates any right or  
9 benefit provided by this Article."

10       **SECTION 2.** Article 3 of Chapter 127A of the General Statutes is amended by  
11 adding a new section to read:

12 **"§ 127A-65. List of rights; posting.**

13       The North Carolina National Guard shall post on its Web site a list of the rights a  
14 servicemember or a dependent of a servicemember has under the North Carolina  
15 Servicemembers Civil Relief Act and under the federal Servicemembers Civil Relief Act, 50  
16 U.S.C. § 3901, et seq."

17       **SECTION 3.** This act becomes effective October 1, 2017, and applies to contracts  
18 entered into, renewed, or modified on or after that date.